Department of Online Games,

London

27th October, 2023

Dear Sir Alexandre Arnold,

I ordered a motherboard and three online war games on 23rd October. The invoice number is 334585. Unfortunately, the goods arrived defective. Specifically, the motherboard included four broken plates, and the box containing them was crushed.

Please look into this matter as soon as possible.

I look forward to hearing from you soon.

Thank you, Achraf El Mahjouby  
Official Client